

MAKING SPRING HARVEST ACCESSIBLE



Do you have a disability?

Or does someone in your group have a disability?

- We want everyone to get the best out of their stay.
- We want to make Spring Harvest as accessible as possible.
- Here is some information that may help you.
- There is more information on our web site.

Please let us know

Please email or telephone us to tell us the things that would help you most.

- If we don't know in advance what you would like we may not be able to offer it.
- To avoid waste we only produce braille, large print or audio versions of our resources if you ask.
- We can't guarantee to provide everything everyone asks for, but we'll try to accommodate your needs as best we can.

. General information

- Some venues may use lighting effects and loud music as part of the programme.
- We try to put up signs outside venues where **moving lights** will be used and sound levels are monitored at all times.
- There are facilities for dialysis close to the resorts. Please consult your local service for advice.
- We may have to adapt the programme to comply with the health regulations at the time of the event so please understand that some things may have to change.
- If you will need assistance to leave in the event of an emergency please speak to a steward at the start of each session.

Help at Spring Harvest

- Our **Disability Consultants** draw on personal expertise in the area of disability and special needs and will be pleased to offer their specialised assistance. Please ask at the Spring Harvest Info Point if you'd like to speak to them.
- Our **Customer Care team** will be happy to answer questions about the Spring Harvest programme. You can contact them at the Spring Harvest Info Point.
- Our **volunteer stewards** are trained in making all our guests welcome and will be happy to help you.
- If you have any problems with your Butlin's accommodation, Butlin's Guest Services, will be pleased to help.
- If you will need help to leave a venue quickly and safely if there is an emergency please speak to one of the stewards, in a yellow vest, when you arrive.

springharvest.org/accessibility

If you would like more information or would like to ask for help at Spring Harvest

- **please call us on 01825 769000**
- **or email access@springharvest.org**

There is more detailed information on the other side of this sheet.

Adults with learning disabilities

- New for 2024 Our friends from **Count Everyone In** will run a programme at **Skegness** as well as at **Minehead**.
- They plan to fit a lot in including worship, Bible teaching, prayer, signing, dance, flags, drama, craft - so that everyone, especially adults with learning disabilities can learn together.
- **Please let us know** if you have booked to join us for that programme.

Visual difficulties

- These are examples of the services we could offer.
- Once you have made your booking please contact us to discuss how we can best help you:
- Audio recordings our material emailed to you.
- A PDF or txt version of the daily Harvest News sent to your email address.
- Braille or large print versions of the songs to be sung during the evening celebrations (this is not always possible due to the worship team's tight schedule).
- Reserve seats for a blind person and a friend or other family members.
- We can remove a seat so a guide dog can lie down, safe from people passing by.

People with autism

- The Celebrations are times for a large number of people to join together for worship and preaching. There is some time to respond to God and the ministry of the Holy Spirit, plus dance and drama.
- It can be 'high energy', have loud music and flashing lights in some places. There are quieter places and quieter meetings.

Sensory profiles

We hope this will help our guests, particularly those on the autism spectrum, to understand our venues.

- A **venue** is a room or building where our meetings are held. We use many different venues on the Butlin's resorts. Some have carpets and are quiet, others are more noisy.
- We will be using new buildings in Minehead and Skegness for some of our meetings. They are large and they could be noisy and make echoes.
- You will have a choice of venues for many sessions so we hope you can find one where you feel comfortable. If you have any specific questions about a venue please do ask.

Mobility difficulties

- Most of our venues are accessible by wheelchair. Our stewarding team will be able to help you get into ground floor venues. For their own safety they are not allowed to lift wheelchairs.
- We will reserve a space for wheelchair users or those with mobility difficulties if that is needed, but with the seating arrangements we will have we do not think this will be necessary.
- You can speak to a steward or other member of the Spring Harvest team when you arrive, and they will help you.
- If you have paid for guaranteed ground floor accommodation and have a blue badge or similar, phone Butlin's guest service on the resort to arrange a refund and call 0330 100 9732 and they will put a permit in your arrival pack.
- Butlin's have a limited number of adapted rooms and apartments. These are always popular for Spring Harvest and we recommend early booking. Call Skegness 0330 100 9331 or Minehead 0330 100 9332 when booking lines open.

Powered and manual wheelchairs can be booked at the Butlin's resort – call the switchboard and ask for the Hire Shop.

Minehead: 01643 703331

Skegness: 01754 762311

You may also be able to pre-book battery operated wheelchairs and scooters from:

Independent Living in Minehead, Tel: 01643 709000
www.independentlivingminehead.co.uk/

Seacroft Mobility in Skegness, Tel: 01754 762 916
www.seacroftmobility.com/hire

Motorised scooters may be plugged into normal sockets.

If wheelchairs or scooters are left outside guests must take full responsibility for them.

Hearing difficulties

- There is a hearing loop in most venues. Please ask a steward for the best place to sit if you need the looped area.
- There will be a **BSL Interpreter team** at each break.
- When you have made your booking please tell us if you will need the services of the team and then introduce yourself to them on the first evening.
- Interpreters will serve in all main sessions. They may also be available for other areas of the programme but they won't know how much capacity they will have until they have spoken to everyone once you've arrived.
- There will be a **Speech to Text service** at **Skegness** and **Minehead**.
- Seats are reserved for people needing these services and for a hearing friend.